

Bulletin

End of Life Notice

1 January 2015

Dear Customer

HeartSine continues to develop highly innovative and modern Public Access Automated External Defibrillators (AEDs) and provides very high levels of field customer support. However it is necessary from time to time to stop production of older devices.

HeartSine Technologies announces the End of Life (EOL) and End of Trading (EOT) of the HeartSine PDU400 Automated External Defibrillator. The last day to order the affected product is 30 May 2015. Customer support services will continue to be provided for at least five years from the EOL date.



Milestones, definitions and dates for the affected products.

Milestone		Date
End of Life	Date of announcement of intent to discontinue manufacturing.	1 January 2015
End of Trading	Last date to order product from HeartSine. The product is no longer for sale after this date.	30 May 2015
Last Shipment	Last date on which ordered product will be shipped from HeartSine.	30 June 2015
End of Support	Last date on which support services are guaranteed to be provided by HeartSine.	30 June 2020

There is no direct replacement available for the HeartSine PDU400 however we recommend customers investigate the range of samaritan PAD devices.

Please contact your authorised HeartSine distributor or HeartSine directly for more information.

We thank you for your understanding and we encourage you to contact us immediately if you have any special needs for this product or have any other concerns.

Thank You,



Andy McClernon
International Product Manager